

## CARRIER CONTACT LIST

### **District Benefits Team**

Benefits Phone: (415) 257-4526  
Benefits Email: [Benefits@goldengate.org](mailto:Benefits@goldengate.org)

### **Anthem Blue Cross (PERS Gold PPO, PERS Platinum PPO)**

(877) 737-7776; TTY/TDD: 711  
Live Chat: <https://www.anthem.com/ca/contact-us/>  
Website: [www.anthem.com/ca/calpers](http://www.anthem.com/ca/calpers)

### **CalPERS**

(888) 225-737  
TTY: (877) 249-7442  
[www.calpers.ca.gov](http://www.calpers.ca.gov)

### **Delta Dental PPO**

(800) 422-4234; TTY/TDD: 711  
[www.deltadentalins.com](http://www.deltadentalins.com)

### **Kaiser Permanente**

(800) 464-4000 (Basic/Pre-65)  
(800) 443-0815 (Post-65 Medicare)  
TTY: (800) 777-1370  
(Live Chat available on website)  
[www.kp.org/calpers](http://www.kp.org/calpers)

### **Navia Benefit Solutions**

(866) 897-1996 (HRA Plan Customer Service)  
(425) 452-3490 (Direct Bill, Retiree Premium Sharing & COBRA)  
(Monday – Friday, 5:00am – 5:00pm, PST)  
[www.naviabenefits.com](http://www.naviabenefits.com)  
Employer Code: GTB

### **OptumRx – Prescription Drugs/Pharmacy (PERS Gold PPO, PERS Platinum PPO)**

(855) 505-8110 TTY: 711 (Basic)  
[www.optumrx.com/calpers](http://www.optumrx.com/calpers)

### **Vision Service Plan (VSP)**

(800) 877-7195; TTY: 711  
[www.vsp.com](http://www.vsp.com)